

FREQUENTLY ASKED QUESTIONS

Q Where is the Mark Center Transportation Office?

A The office is located in Suite 03F21 of the West Tower

Q How many seats will be available on each shuttle bus?

A A minimum of 30 seats will be available on each bus.

Q What are the hours of the Transportation Office?

A The office is open from 7:30am – 4:00pm (Mon-Fri).

Q What is the contact information for the Transportation Office?

A The telephone number is (571) 372-4357 (Option 4) and email address is shuttlebus@whs.mil

Q What information is available at the Transportation Office?

A All commuter related information for the Mark Center is available from the Transportation Office. This includes shuttles, vanpool/carpool, local and regional transit, bicycling, slugging, parking and Mass Transit Benefits.

Q Does the Transportation Office offer ridematching service?

A Yes, the Transportation Office does offer ridematching service. If you need assistance, please visit the office in Suite 03F21 between 7:30am – 4:00pm (Mon – Fri).

IMPORTANT LINKS

DoD Mass Transit Benefits
www.whs.mil/DFD/Info/NCRTransitSubsidy.cfm

Alexandria DASH:
www.dashbus.com

City of Alexandria Local Motion
<http://alexandria.gov/localmotion/>

Commuter Connections:
<http://www.mwcog.org/commuter2/>

Guaranteed Ride Home
<http://www.mwcog.org/commuter2/commuter/grh/index.html>

Quick's Bus:
www.quicksbus.com

Washington Metropolitan Area Transit Authority:
www.wmata.com

CONTACT INFORMATION

Office Location: Mark Center, Suite 03F21

Hours: 7:30am – 4:00pm

Phone: (571) 372-4357 (Option 4)

Email: shuttlebus@whs.mil

WEB INFORMATION

https://customerresources.whs.mil/Brac/Tenant/BRAC_shuttle.cfm



MARK CENTER TRANSPORTATION PROGRAM

Shuttle Bus

GENERAL INFORMATION

- Mark Center shuttles operate from 4 nearby Metrorail Stations:
 - Pentagon (7M) – 10 and 15 minute frequency
 - King St (DASH AT-2) – 10 and 30 minute frequency
 - West Falls Church (28X) – 20-25 minute frequency
 - Franconia-Springfield – 30 minute frequency
- Mark Center DoD bus stops are located at the Mark Center Station on Mark Center Ave, bus bays 1-5.
- DoD shuttle buses are used for **Official Business Only**. Buses will not be used to, from, or between locations for the purpose of conducting personal business.
- No eating, drinking or smoking is allowed on the buses.
- During heightened security, riders may be subjected to searches.

ACCEPTABLE BADGES

- Common Access Card (CAC)
- ALT Card

TRANSPORTATION FOR PHYSICALLY CHALLENGED EMPLOYEES

For official business only, you may contact the service provider of the respective route of your destination to arrange physically challenged accessible transportation options. All requests for this service should be made a minimum of 24 hours in advance. Please see the shuttle bus schedules for contact information.

Mass Transit

LOCAL BUS

- Additional public transit services the Mark Center Station:
 - WMATA (MetroBus)
 - 7A, F, Y, W, X (Free with CAC or ALT Card)
 - 8W
 - DASH AT-1 (Free with DASH Pass)

REGIONAL BUS

- Quick's Bus Company provides direct service to the Mark Center from Fredericksburg/Stafford area. For more information, go to: https://customerresources.whs.mil/BRAC/Tenant/Quicks_bus.cfm

REGIONAL RAIL

- Virginia Railway Express (VRE)
 - Blue Line to King St Metro Station
 - Red Line to Franconia-Springfield Metro Station
- Maryland Area Regional Commuter (MARC)
 - Penn, Camden and Brunswick lines to Union Station (DC); Metro to Pentagon

MASS TRANSIT BENEFITS

- Available to DoD employees only
- Call (571) 256-0962 or email: TransitPass@whs.mil
- Website: <http://www.whs.mil/DFD/Info/NCRTransitSubsidy.cfm>

Parking

If you are interested in obtaining a Mark Center parking permit, you must first contact your agency's parking representative who will provide further instructions. Parking related questions and/or concerns can be directed to parking@whs.mil or 571-371-4357 (Option 4, then Option 1).

Rideshare

VANPOOLS

- A group of 4-15 people who choose to commute to work together on a regular basis
- Vanpool Parking Permits require a minimum of 7 passengers, 4 of which must be stationed at the facility.
- A list of vanpool companies can be found at: http://www.wmata.com/getting_around/vanpools.cfm

CARPOOLS

- A group of 2-4 people who choose to commute to work together on a regular basis
- Carpool Parking Permits require a minimum of 2 passengers, both of which must be stationed at the facility.

Individual Options

BICYCLING

- 5 Bicycle Routes in the Mark Center vicinity
- 207 bicycle racks at the Mark Center
 - 167 outside of North Parking Garage
 - 40 inside North Parking Garage
- 44 showers available
 - 36 commuter showers on level B-1
 - 8 showers in the Fitness Center on level 1

SLUGGING

- Informal carpool system not sponsored by U.S. Government (DoD)
- Slug line located on the west side of the North Parking Garage on Mark Center Drive
- Send an email to MarkCenterSluggers@whs.mil to be added to the distribution list.